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Dear Parent/Carer

Important changes to School Meals

Our online payment provider for school meals and trips is changing from September. We will no longer be using sQuid, and the new provider will be CRB Cunningham's.

We are also upgrading the tills and biometric identification system so pupils will need to be registered for this before the end of term.

We will also be going **fully cashless** from September and the cash revaluation machines will no longer be available to pupils. There will be the option to use a pay point card to top up if this is needed.

We advise that you run the balances down before the end of term, as school meal accounts will start from a 'fresh' £0.00 balance in September.

Next steps:

1. **Use up balance:** Please ensure any remaining balance on sQuid is used up before the end term. If you are still in credit on your sQuid account at the end of term, then you will need to request a refund from sQuid directly.
[Contact :: sQuid \(squidcard.com\)](http://sQuid(squidcard.com))
2. **Registration of pupil's biometrics on new system:** This will take place on **07/07/23**. We will be moving to a quicker method of pupil identification which is facial recognition. In order for us to register the pupils, the school will need to receive the attached consent form by **03/07/23**.
3. **Parent account registration:** Further information will be provided before the end of term so parents can create an account and load money in readiness for September.

